



INTERNATIONAL

1. Who we are:

Navco Mobility & Machinery Solutions B.V.

Navco International B.V.

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Navco operates in the automotive, commercial vehicle, and industrial machinery sectors, with a dedicated focus on serving national and European car importers. In collaboration with our partners, we design, develop, and deliver fully customized and seamlessly integrated solutions tailored to the automotive commercial vehicle, and industrial machinery market.

We adhere to the privacy laws that are valid in our country. Since we are based in Europe, the European privacy laws also apply. These laws are seen as the strictest in the world. These offer you a high level of protection because we can only use your data if we comply with the strict conditions of these laws. Our corporate privacy and personal data processing policies are consistent with these laws and we apply this policy globally.

Navco will not sell your personal details to third parties and will only make them available to third parties that are involved in processing our activities or in any way other than as disclosed in this Privacy Policy.

2. Whose personal data do we process?

We can process your personal data if:

You are a (potential) customer or a supplier of us.

You use our products or services.

You work for a (potential) customer or supplier of us, or for someone who uses our products or services.

You are someone (or you work for someone) to whom we want to advertise our goods or services or to whom we want to market our products or services. In this case, we may have obtained your data directly from you (for example via our website or at a trade show or exhibition) or from another source.

3. Which personal data do we process?

We may process your personal data that we have obtained from you or in another way. The personal data that concerns you and that we process can contain the information below.

Your personal data. We may process your personal data, including:

Your full name.

Your gender and/or preferred pronoun.

Your employer or the firm you work for, including your position or department within that company.

Your telephone number, e-mail address or other contact details (this information may relate to your work or to you personally, depending on the nature of our relationship with you or the person you work for).

Your IP-address and other technical qualifiers that help us identify you.

Information we obtain from communication with you:

We may process the information we have obtained by communicating with you, including:

Information about you that you give us by communicating with us by telephone, e-mail, via our website, via social media or otherwise.

Information you give us or that we obtain when you use our website, buy our goods or services, provide us with goods or services, ask for a product, place an order, or contact us to report a problem or one of these to do things on behalf of the company you work for.

Information regarding orders and transactions with us that involve you or the person you work for (for example, details of goods or services that we have provided to or obtained from you or the company you work for).

Which personal data do we process when you use our website?

Information we receive from you when using our website includes:

Google Analytics

Through Google Analytics, data about the surfing behavior is collected anonymized on Marketing facts. This way we can see how visitors like you use the website. We use this information to make informed decisions about the design of our website. We also optimize the operation of the website.

Technical information, including the internet protocol (IP) address used to connect your computer to the internet, browser type and version, time zone setting, types and versions of browser plug-ins, operating system and platform;

Navco collect and store information about your activity on our website to maintain a track record.

This includes pages visited, interactions, and preferences, which help us improve our services and provide a better user experience.

All data is handled in compliance with applicable privacy laws and regulations.

Navco provides your personal data to its hosting party, a party that provides the search engine optimization and to an (information) security company. The website contains a safety SSL connection.

All use of our website is subject to our website's disclaimer.

Cookies;

Our use of cookies to process personal data is explained in our cookie policy, which we ask you to read.

4. How we collect your data:

We receive and collect your data both directly and indirectly.

-You fill in our contact form.

-When you contact us (place an order or a question) via email or fax

- You navigate around the Navco website

- We receive your data, often with a followup-request from mutual relationships, or from our clients, brands, producers or suppliers. When receiving personal data from third parties we expect the party that supplies us with your data to have informed you of this (potential) transfer of data and, if needed, to have obtained your consent.

5. How your personal information is used:

Navco collects your information in order to provide services to you, comply with our legal obligations, and to improve our products and services. Navco may use this information to:

- We use your contact details to respond to customer service requests, questions and concerns.

- We may send you Navco commercial communications in the form of newsletters about services and products that may interest you

- For managing your order and process your financial transactions.

- For statistical research:

- General. We use automatic tools to perform statistical research into general and the behavior and preferences of our customers and users.

- Data. To perform our research, we may merge and analyze the different types of data as described above. We will only use aggregated data and do not use name, email address or other directly identifying information.

6. Disclosing or sharing data with third parties:

Navco will not sell your personal details to third parties and will only make them available to third parties that are involved in processing our activities or in any way other than as disclosed in this Privacy Policy.

7. Security and retention:

Where is your data stored?

Navco stores the data on servers located in The Netherlands.

These servers are owned and maintained by a processor that has agreed with Navco to respect the applicable privacy laws.

Is your data safe with Navco?

Navco has taken the necessary technical and organizational measures to adequately protect your data from unauthorized access and processing.

Navco will take appropriate technical and organizational measures to protect your personal data against loss or unlawful use / processing.

Your personal data will be retained for as long as required for the purposes described in this privacy policy or in so far as such is necessary for compliance with statutory obligations and for solving any disputes.

8. How long do we process personal data?

We process personal data only for as long as necessary for the purpose for which it was originally collected, after which it is deleted or archived, except to the extent that it is necessary for us to process further for the purpose of complying with legal obligations to which we are subject, or for another legitimate and legitimate purpose.

Complete and full deleting of personal data that will no longer be processed will be done as soon as possible but can be affected by technical and practical aspects. As such is the erasure of personal data governed by the principles of best effort.

9. Privacy Policy:

This privacy policy is effective as of 25 May 2018.

This privacy policy applies to the services of Navco. You should be aware that Navco is not responsible for the privacy policy of other sites and sources. By using this website, you accept the privacy policy.

Navco respects the privacy of all users of its site and ensures that the personal information you provide is treated confidentially.

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

10. Your rights:

You may instruct us not to process your personal information for marketing purposes, by sending an email to us. In practice, you will usually either expressly agree in advance to our use of your personal information for marketing purposes, or we will provide you with an opportunity to opt-out of the use of your personal information for marketing purposes. You can unsubscribe for the newsletter.

You can exercise any rights you enjoy under applicable data protection laws.

You can submit your request to us and Navco will honor your request, unless compliance with your request makes it impossible for you to provide the service provided, or if a legal obligation prevents the execution of your request. In this case you will be informed by Navco and we will explain our position where possible. If you do not agree with our decision, you can contact the [Dutch Data Protection Authority](#) where you can file a complaint.

How to withdraw your consent to processing?

You can withdraw your consent for any relevant processing of personal data by writing to us at the address below.

How you can exercise your right to access your personal data?

You can exercise your right to access your personal data by writing to us at the address below.

Or simply contact us if you have any questions.

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